

Resources for Teachers Thank you for your interest in learning about the Milwaukee Water Works!

Online Resources

We invite you to explore our website for videos and lesson ideas. See our homepage Milwaukee.gov/water.

- Find a <u>video that tells the story</u> of Milwaukee's drinking water. Our utility security policy restricts tours of facilities.
- Download a Children's Activity Book, prepared for students in grades 1-6.
- With the Wisconsin Section of the American Water Works Association, we've produced a
 four-part video series, "Know Your H2O" that comes with a Middle School Classroom
 Discussion Guide http://intotheoutdoors.org/topics/know-your-h2o/
- Visit <u>drinktap.org</u> for videos and student activities presented by the American Water Works Association.
- Workforwater.com is for students and job seekers to explore green careers and resources to find careers in the world of water. Find a downloadable brochure and videos for classroom use.
- Environmental Stewardship --Milwaukee has an abundant water resource in Lake Michigan, which contributes to a high quality of life and a reliable supply of fresh drinking water. We use Lake Michigan water and return it to the lake. As a steward, we use sustainable practices to reduce the utility's energy, carbon and water footprints while purifying and pumping the water. We focus on supply-side conservation, operational efficiency and consumer advocacy to prevent water waste.
- <u>Use Water Wisely</u> -- Water leaks waste water and add up to cost a lot of money. We
 encourage our customers to Use Water Wisely by finding and fixing leaks. Find worksheets
 and a Use Water Wisely brochure at milwaukee.gov/water/usewaterwisely. Email
 Rosalind.rouse@milwaukee.gov to request dye tabs for testing toilets for leaks.
- Frequently Asked Questions—see <u>Milwaukee.gov/water/customer</u>
- Water Quality See <u>Milwaukee.gov/water/About MWW/Water Quality</u> to learn about our nationally recognized water quality monitoring program.



About the Milwaukee Water Works

The Milwaukee Water Works is a national leader in providing high-quality drinking water and monitoring water quality. Milwaukee's drinking water quality meets or exceeds all U.S. Environmental Protection Agency (EPA) and Wisconsin Department of Natural Resources (DNR) standards. Only tap water delivers public health protection, water for fire suppression, and support for the economy and the high quality of life we enjoy.

Regional Drinking Water Provider

The Milwaukee Water Works is owned by the City of Milwaukee. Policy is set by the Mayor and Common Council. The utility is regulated by the EPA and the DNR for facilities, operations, and water quality; and the Public Service Commission of Wisconsin (PSC), for rates and accounting.

We serve Milwaukee and 15 suburbs in Milwaukee, Ozaukee, and Waukesha Counties: Brown Deer, Butler, Franklin, Greendale, Greenfield, Hales Corners, St. Francis, Shorewood, Wauwatosa, West Allis and West Milwaukee. Water is also provided to the Milwaukee County Grounds. Portions of Menomonee Falls, Mequon, New Berlin and Thiensville also receive Milwaukee water service.

Milwaukee water is a great value

A household of four people, based on each person using an average of 5 Ccf of water each per billing quarter, pays \$260.00 a year, or \$21.00 a month, for water. Compare that to the cost of other services like cell phone, electricity, and cable TV, and you'll see water service we rely on 24-hours-a-day is quite a bargain. Two gallons of Milwaukee water cost one cent.

Top 10 Reasons to Fill Up With Milwaukee Tap Water

- Freshly treated and delivered 24/7 to home, school, and work
- A great value: five gallons cost only one cent.
- Undergoes more testing than professional athletes
- It's good for your body.
- Drinking Milwaukee water is refreshing. It's already pure -- refill your bottle at the tap.
- Five out of five dentists recommend fluoride for their patients who drink water.
- Feels great in a hot bath or a cold shower
- The clear choice of firefighters
- No carbs or calories. Go ahead and supersize it
- Free refills at all participating restaurants, bubblers, and faucets

Help Protect the Lake Michigan Source Water from Contaminants

A clean water source is one of the barriers to protect public health. Properly dispose of unused medicines and waste chemicals to prevent Lake Michigan pollution. Visit the Milwaukee Metropolitan Sewerage District at mmsd.com.

Milwaukee Water Works Customer Service Center, Open Monday-Friday, 7:30 a.m. to 5 p.m.,
Phone (414) 286-2830 TDD (414) 286-8801 24-Hour Water Control Center (414) 286-3710
Business Offices, 841 N. Broadway, Room 409, Milwaukee, Wisconsin 53202
Email for non-emergency contact: watwebcs@milwaukee.gov 1/16